**WTO WORKSHOP ON E-COMMERCE**

**SINGAPORE, 14 – 17 MARCH 2023**

**DRAFT PROGRAMME**

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| **Date/time** | **Session** |
| **Tuesday, 14 March 2023** | |
| 8:30-9:00 | Registration |
| 9:00-9:30 | **Opening Ceremony**   * Opening remarks and overview by WTO * Welcome remarks by Ministry of Trade and Industry (MTI), Singapore * Video presentation of Singapore Cooperation Programme (SCP) * Group photo-taking session |
| Module 1: Introduction to E-Commerce, and Digital Trade Principles and Rules *This module will explore how digital technologies and e-commerce have and continue to transform international trade, and provide an in-depth view of key negotiations and provisions relating to e-commerce and the digital economy. Participants should endeavour to use the learnings in Module 1 to frame and contextualise forthcoming modules which cover key issues and stakeholders in e-commerce and the digital economy.* | |
| 9:30-10:00 | Session 1: Overview of E-Commerce, Digital Economy and Digital Trade   * Introduction and context-setting * Global and regional trends and developments in e-commerce * Contributing factors that influence the development and growth of e-commerce in goods and services. |
| 10:00-10:30 | **Break** |
| 10:30-12:30 | Session 2: E-Commerce at the WTO and Role of the Multilateral Trading System   * Background of E-Commerce negotiations at the WTO, including the E-Commerce Work Programme and the Joint Statement Initiative on E-Commerce * Other relevant agreements and discussions including the Information Technology Agreement (ITA), ITA Expansion Agreement, and the moratorium on customs duties on electronic transitions * Relevant developments at the G20, G7, and OECD |
| 12:30-14:30 | **Lunch** |
| 14:30-15:30 | Session 3: Negotiating Rules around Digital Trade and E-Commerce   * Negotiating E-Commerce rules in bilateral and regional configurations (including CPTPP, RCEP and other ASEAN agreements) * Digital Economy Agreements * Introduction to the types of provisions that are typically negotiated in FTAs and DEAs |
| 15:30-16:30 | Session 4: Deep Dive into Data Governance   * Rules on Personal Data Protection, cross-border data flows, and location of computing facilities * Range of privacy regimes across the world including the EU GDPR, APEC Cross-Border Privacy Rules, and other approaches |
| 16:30-17:00 | Reflections and Q&A |
| 17:00 onwards | Social programme |
| **Wednesday, 15 March 2023** | |
| Module 2: Opportunities and Challenges for Public Policy and the Digital Economy  *This module will provide an overview of how governments can support and strengthen the development of e-commerce and the digital economy by developing relevant infrastructure, tools and policies, based on Singapore’s experience. The sessions will also provide an insight into how such approaches may be negotiated as part of trade agreements.* | |
| 09:00-10:00 | Session 5: Creating a digitally-enabled society and government   * Harnessing technologies, networks and big data to create tech-enabled solutions * Designing inclusive digital government services * Digital literacy and upskilling for citizens, workers and businesses |
| 10:00-10:30 | **Break** |
| 10:30-12:00 | Session 6: Empowering businesses and workers to power the digital economy   * Foundational digital infrastructure – digital identity, authorisation and consent, payments interoperability and data exchange * Developing and fostering adoption of digital utilities to provide common standards and enable seamless business transactions * Developing digital trust through online consumer protection, online personal information protection and addressing unsolicited commercial electronic messages |
| 12:00-12:30 | Reflections and Q&A |
| 12:30-14:30 | **Lunch** |
| 14:30-16:00 | Session 7: Experiences from WTO Members – National Strategies for Electronic Commerce   * Selected Members will share experiences and perspectives on national policies, laws and legislations relating to or affecting e-commerce. |
| Module 3: Engaging and Collaborating with Stakeholders in E-Commerce and the Digital Economy  *This module will provide perspectives and engagement opportunities from key public and private sector players in Singapore and the region. Through dialogues and site visits, participants will learn about the importance of stakeholder engagement, and how such perspectives can shape digital trade and policy approaches. In addition, participants will get a glimpse into advances and innovations in digital trade as well as the potential of public-private collaborations.* | |
| 16:00-17:30 | Session 8: SMEs and the Digital Economy   * Internationalisation and scaling up through digital transformation and cloud technologies |
| 17:30-18:00 | Reflections and Q&A |
| **Thursday, 16 March 2023** | |
| 09:30-10:00 | **TRAVEL** |
| 10:00-12:00 | Site Visit 1: SATS Technology Innovation Centre   * Showcase of logistical and technological innovations * Presentation on customs procedures and related technologies * Discussion on digitalisation of trade and use of technology |
| 12:00-12:30 | **TRAVEL** |
| 12:30-14:30 | **networking Lunch** |
| 14:30-16:00 | Site Visit 2: Google Singapore   * Sharing on Google Singapore’s partnership with the Singapore government to drive research and capabilities in Artificial Intelligence (AI) * Google Singapore’s efforts to support Singapore organisations and businesses to tap data and AI responsibly |
| 16:00-16:30 | **TRAVEL** |
| 16:30-18:00 | Site Visit 3: Grab   * Experiences and perspectives from Singapore and Southeast Asia with supporting small businesses in the digital economy * Importance of digital trade rules and infrastructure to cross-border operations |
| **Friday, 17 March 2023** | |
| Module 4: Emerging Challenges and Opportunities in E-Commerce and the Digital Economy  *Given the ever-evolving nature of the digital economy, digital trade negotiators and practitioners must necessarily keep a constant eye on what’s next. This module closes the course by delving into emerging areas and issues, opportunities, and where new types of digital trade governance may be required and expected.* | |
| 09:30-10:00 | **TRAVEL** |
| 10:00-12:00 | Site Visit 4: Punggol Digital District   * Singapore’s first smart business district, where innovations in cybersecurity, smart living and estate management are pioneered * Visit will cover: Integration into Punggol Smart Town, industry-academia collaboration with the Singapore Institute of Technology, smart infrastructure to improve sustainability and operational productivity |
| 12:00-12:30 | **TRAVEL** |
| 12:30-14:30 | **Lunch** |
| 14:30-15:30 | Session 9: Emerging Opportunities and Challenges for E-Commerce   * New and emerging issues in digital trade agreements such as artificial intelligence, cloud computing and blockchain technologies. |
| 15:30-16:30 | Session 10: Future of E-Commerce Negotiations at the WTO   * Prospects for the Work Programme on E-Commerce, the Joint Statement Initiative on E-Commerce, the customs duties moratorium on electronic transmissions, and the road to MC13 |
| 16:30-17:00 | Reflections and Q&A |
| 17:00-17:30 | Wrap-Up Session   * Participants to complete the feedback/evaluation forms * Closing remarks * Group Photo-taking |